



WUNDERINK & DE LANGE
MAKELAARS IN O.G.

Wunderink & de Lange – Makelaars in O.G.

Wunderink & de Lange V.O.F., located at Stokroosstraat 97, 2565BL The Hague, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

Web page: www.wunderinkdelange.nl
Address: Stokroosstraat 97
Postal code: 2565BL The Hague
Telephone number: +31 70 743 43 14

Data protection officer:

C.H. de Lange is the Data Protection Officer of Wunderink & de Lange V.O.F. He can be reached via privacy@wunderinkdelange.nl or +31 (0) 70 743 43 14.

Personal data that we process

Wunderink & the Long V.O.F. processes your personal data due to the fact that you are using our services and / or by providing services to us.

Below is an overview of the personal data we process:

- First and last name
- Gender
- Date of birth
- Place of birth
- Address
- Phone number
- E-mail address
- Other personal data that you actively provide by, for example creating a profile on this website, in electronic correspondence and by telephone
- Information about your activities on our website
- Data about your surfing behavior across different websites (for example because of this company is part of an ad network)
- Bank account number

Special and / or sensitive personal data that we process

Our website and / or services does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we cannot check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us via privacy@wunderinkdelange.nl or on the number +31 (0) 70 743 43 14, we will delete this information.



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For what purpose and on what basis we process personal data

Wunderink & the Long V.O.F. processes your personal data for the following purposes:

- Dealing with / processing of your (brokerage) payment or energy request
- Sending our newsletter and / or advertising brochure (promotional purposes)
- To call or e-mail you when necessary to be able to provide our services
- To inform you about changes to our services and products
- To offer you the possibility to create a property search account
- To deliver goods and services to you
- **Wunderink & de Lange V.O.F.** analyzes your behavior on our website to to improve and tailor the range of products and services to your preferences.
- **Wunderink & de Lange V.O.F.** also processes personal data if we are legally obliged to do so, such as data that we need for our tax return or in the framework of the Wwft (Money Laundering and Financing Terrorism Act)

Automated decision-making

Wunderink & de Lange V.O.F. does not take decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without a person (for example, a **Wunderink & Lange V.O.F.** employee).

Wunderink & Lange V.O.F. uses the following computer programs or systems:

- Does not apply

How long we store personal data

Wunderink & the Long V.O.F. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data:

Personal data

- Retention period: From start of contract (signing the 'instruction to provide services) to contract termination (two weeks after taking possession of your new house)
- Reason: Executability of the assignment / quality of service / WWFT

Contact information (e-mail and telephone number)

- Retention period: Up to two years after taking possession of your new house / the notary's appointment (termination assignment)
- Reason: Promotion and advertising



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Contact details (name, address and place of residence)

- Retention period: From start of contract (signing the 'instruction to provide services) to contract termination (two weeks after taking possession of your new house)
- Reason: Executability of the assignment / quality of service / WWFT

Personal documents (copy of passport)

- Retention period: From start of contract (signing the 'instruction to provide services) to contract termination (two weeks after taking possession of your new house)
- Copy in the administration of **Wunderink & de Lange V.O.F.** consists of a copy passport without a passport photo and a personal numbers.
- Reason: Executability of the assignment / quality of service / WWFT

Business documents (Instruction to provide services contract)

- Storage period: Up to two years after transport notary (termination assignment)
- Reason: Administration

*Electronic correspondence between customer and **Wunderink & Lange V.O.F.***

- Storage period: Up to two years after transport notary (termination assignment)
- Reason: Administration and promotion

Sharing personal data with third parties

Wunderink & de Lange V.O.F. provides only to third parties (eg notary) and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

Wunderink & de Lange V.O.F. uses functional and analytical cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. **Wunderink & the Long V.O.F.** uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimize it. In addition, we place cookies that keep track of your browsing habits so that we can offer customized content and advertisements.

On your first visit to our website we have already informed you about these cookies and asked permission for their placement. Please have a look at our 'cookie information' on our website for a better explanation.



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You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by **Wunderink & de Lange V.O.F.** and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you.

You may address a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to the data protection officer C.H. de Lange via privacy@wunderinkdelange.nl or by telephone on +31 (0) 70 743 43 14.

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number black in this copy. This is to protect your privacy. We respond as quickly as possible, but within six weeks, at your request.

Wunderink & de Lange V.O.F. also would like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Wunderink & de Lange V.O.F. take the protection of your data seriously and take appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact us by calling +31 (0) 70 743 43 14 or via privacy@wunderinkdelange.nl.

If there are any questions regarding the contents of this document, please contact our office.